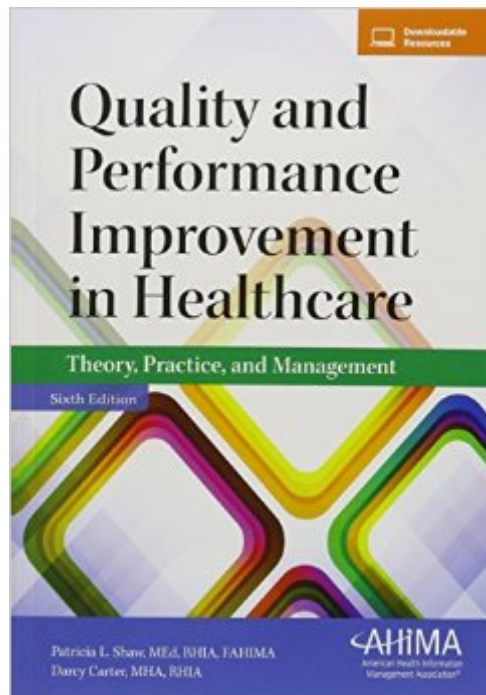


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# Quality And Performance Improvement In Healthcare: Theory, Practice, And Management



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I got this book for a college class taught by the author Patricia Shaw. It was a very good class and this book helped me learn the concepts associated with quality and performance improvement in health care. I bought this and will keep it because it will be a good resource in the future.

Everything was as described.

Great

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